

Certificate III in Hospitality

This certificate offers great specialist training for those wanting to expand their skill set within the hospitality industry

Educatering works closely with regional and national employers across many sectors delivering accredited training that focuses on practical real world competence

Boost productivity by investing in your people with **Nationally Recognised Qualifications**

Possible titles include:

- Waiter
- Bar attendant
- Font desk reception
- Barista
- Wine waiter
- Gaming attendant

Delivering quality industry training for companies of all sizes











CONTENT

We will work with you to customise a training plan that suits your individual or business needs. 16 units in total must be completed.

Core Units

- Develop and update hospitality industry knowledge
- Provide quality customer service
- Work with colleagues and customers
- Work in a socially diverse environment
- Coach others in job skills
- Follow health, safety and security procedures
- Follow workplace hygiene procedures

Plus one of the following:

Provide and coordinate food and beverage service Provide and coordinate hospitality service

Some examples of Elective Units to choose from:

- Clean and tidy bar areas
- Operate a bar
- Serve food and beverage to customers
- Provide food and beverage service
- Provide table service of alcoholic beverages
- Provide responsible service of alcohol
- Prepare and serve non-alcoholic beverages

Our Government funded work based learning and vocational training programmes are making a worthwhile contribution towards plugging the national skills gap, helping Australian businesses to become more viable and sustainable for the future.

We operate work-based learning and other training programs in major sectors including Retail, Hospitality, Business Management and Administration.

Educatering programmes are delivered on site with a minimum of disruption to the working day.

- Training is delivered with Victorian & Commonwealth funding
- People with disabilities & diverse backgrounds are encouraged to apply

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Let us assist your business today CALL our Support Office: (03) 9696 5999 or EMAIL main@accesstraininglogistics.com





